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### **Competitive Division - Practitioner**

#### A Comprehensive Overhaul of Evacuation Preparedness and Training at Memorial Hermann Health System

a. This project focused on an in-depth Gap Analysis and comprehensive overhaul of Patient Evacuation processes and procedures at Memorial Hermann Health System. Through analysis of our organizational threats and hazards, as well as Lessons Learned from recent events, it was determined that Evacuation training, policies, and procedures across the system needed to be standardized and streamlined to ensure employees were prepared to carry out an Evacuation safely and efficiently if ever needed. A Workgroup was put together to include stakeholders from key areas to carry out the project. Key components of the project included: an in-depth review of current training, policies, and procedures; a thorough literature review on Hospital Evacuation best practices and lessons learned, as well as various program Evacuation accreditation requirements; design of new training types, structures, and requirements; development of one System Evacuation Policy; incorporation of the Evacuation Policy into the Emergency Operations Plan; creation of a standardized procedures template; and roll out of the new training, processes, and procedures. The Workgroups ultimate mission is a more resilient Health System which is capable of responding effectively, ensuring the safety and well-being of patients, staff, and visitors in the event of an emergency.

**Presentation Theme:** Evacuation Procedures; Healthcare Emergency Management; Organizational Resilience; Hurricane Preparedness

**Collaborators, Advisor(s) and Department(s) that assisted with this research:** Jonathan House, Memorial Hermann Health System, Emergency Management Coordinator.  
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